



Services CSEA Can Not Provide

The functions of the Fairfield County Child Support Enforcement Agency (CSEA) are establishing parentage and Support Orders, enforcing Support Orders, and collecting/disbursing support. We are governed by the Ohio Revised Code and the Ohio Administrative Code, which outlines the limitations of the CSEA. Although the CSEA handles most issues associated with your support case, we are not able handle all issues that may arise. Below you will find a list of items the CSEA can **NOT** handle.

CSEA can **NOT**:

- Assist either party with issues of visitation and/or custody (Seek assistance from Private Attorney, Pro-Bono Clinic, Legal-Aid, or Domestic Relations Court).
- Offer and/or dispense legal advice. This should be handled by a private attorney, legal clinic or by contacting Juvenile or Domestic Court directly (See Important Contact Information sheet).
- Provide representation for the Obligor or Obligee at court hearings. Although the CSEA will have prosecutors present at court hearings, he/she represents the CSEA, NOT the individual Obligor or Obligee.
- Assign different Case Managers for the Obligor and Obligee on the same case. There is one Case Manager assigned to each case. That Case Manager is a neutral party responsible for the enforcement of the Support Order(s). They do NOT take sides and they do NOT represent either party.
- Give credit for direct payments (payments made outside of the CSEA). By law direct payments are considered a gift.
- Verify or require how support is utilized. (i.e. rent, utilities, food, clothing, etc.)
- Use a current spouse's income to determine support obligation(s). An Obligor's and/or Obligee's current spouse's income cannot be used when determining the support obligation (See Modification information sheet).
- Discuss a case with a third party without receiving prior written consent of the Obligor or Obligee.
- Release confidential information to another party. Confidential information includes but is not limited to social security numbers, addresses, dates of birth, employer, phone numbers.

