



Payment Information

The CSEA provides several methods for the Obligee to receive his/her support obligation and for the Obligor to pay his/her support obligation. The following information provides each party on the Support Order the various options available for paying and receiving support.

OBLIGEE

Ohio CSPC Direct Deposit

Deposit your child support check directly into your checking or savings account. All you need to do is complete the direct deposit form and mail it in or call toll free: 1-888-965-2676.

Ohio e-Quick Pay MasterCard

A debit card that allows you to access funds from your account without having to write a check. It works like a credit card but the funds are taken directly out of your account. Balance and transaction information is always available at: www.e-QuickPay.com

To request an enrollment form go to www.e-QuickPay.com, call toll free in Ohio 1-888-965-2676 or contact [Fairfield County CSEA](#).

Payment Information Online

This secure site provides child support payors and payees with payment and balance information on their case, including the last payment and date received, current balances, arrearage balances and a total balance. To access this site visit <http://jfs.ohio.gov/ocs/>.

Pin Reset Information

Office of Child Support - Bureau of Customer Service
Phone: 614-387-5505 or 800-686-1556
Fax: 614-995-7159

OBLIGOR

Cash Payments

Cash payments may be made in person at:
Fairfield County JFS, Child Support Payment Center
135 W. Chestnut St.
Lancaster, OH 43130

Child Support Payment Box – After hours

We will accept money orders, personal checks or cashiers checks only. The payments must be processed by Ohio CSPC and will be forwarded to them the next business day. The drop box is located on the back of the building:
135 W. Chestnut St.
Lancaster, OH 43130

Payment by Mail

Ohio Child Support Payment Central
PO Box 182372
Columbus, OH 43218-2372.

Electronic Payments Online

Make your child support payment online at: www.expertpay.com At this time, ExpertPay supports bank debit payments from both employers and obligors. This service is free for payments sent to Ohio CSPC.

www.e-ChildsPay.com Currently, e-ChildsPay supports MasterCard payments made by obligors only. This service is subject to a transaction fee of \$11.75.



Payments must include your name, social security number, 10 digit case number and order number on each payment to ensure proper posting.